



# LATICRETE® Home Center Product Warranty

Data Sheet 230.13 HC

## LIMITED WARRANTY

Subject to the conditions and limitations stated below, LATICRETE INTERNATIONAL, INC. ("LATICRETE") warrants that this LATICRETE product will be free from manufacturing defects and will not break down or deteriorate under normal usage for a period of one (1) year from the date of purchase when installed in accordance with LATICRETE's written specifications and industry standard guidelines.

## DISCLAIMER

**THIS LIMITED WARRANTY IS GIVEN IN LIEU OF ANY OTHER WARRANTY, EXPRESSED OR IMPLIED. THERE ARE NO WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING WARRANTIES BASED ON SAMPLES OR ORAL STATEMENTS, WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE OF THIS DOCUMENT. IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR A PARTICULAR PURPOSE ARE EXCLUDED.**

## EXCLUSIVE REMEDY

The sole and exclusive remedy for a breach of this limited warranty is replacement of the LATICRETE product that is proven defective\*. In the event that this sole and exclusive remedy fails of its essential purpose, LATICRETE's liability is limited to the return of the original purchase price.

## EXCLUSIONS

LATICRETE is not responsible for workmanship not in accordance with LATICRETE's instructions and industry standard guidelines. Cracking due to structural movement, excessive deflection or other failure in the substrate is also not covered.

**LATICRETE IS NOT LIABLE FOR ANY INCIDENTAL DAMAGES OR CONSEQUENTIAL DAMAGES, INCLUDING LOSSES DUE TO DELAYS, INCURRED BY THE PURCHASER OR ANY OTHER PARTY.**

\*NOTE: Efflorescence is a normal condition of portland cement mortars and is not a defective condition.

## NO ASSIGNMENT

This limited warranty is not transferable or assignable.

## HOW TO MAKE A CLAIM

To make a claim under this limited warranty, you must notify LATICRETE in writing within thirty (30) days of the discovery of the alleged manufacturing defect. At LATICRETE's option, you may be required, as a condition of this limited warranty, to provide proof of product purchase and use. Address your claim to:

Address your claim to:  
LATICRETE International, Inc.  
1 LATICRETE Park North  
Bethany, CT 06524-3423 USA  
Attn: Technical Service Department

## TECHNICAL INFORMATION

Technical assistance and information is available by calling the LATICRETE Technical Service Line:  
Toll Free: (800) 243-4788, ext. 235 or (203) 393-0010, ext. 235. Fax: (203) 393-1948.



**Globally proven.  
Professionally endorsed.**

## **LATICRETE INTERNATIONAL, INC.**

1 LATICRETE PARK NORTH • BETHANY, CT 06524-3423 USA  
TEL: (203) 393-0010 • (800) 243-4788 • FAX: (203) 393-1948  
[www.laticrete.com](http://www.laticrete.com) • [support@laticrete.com](mailto:support@laticrete.com)

Middle East: (971) (7) 244-5096 • China: (86) (21) 6497-2045  
Asia Pacific: (652) 2728-8580 • Europe: (34) (93) 649-1909  
Latin America: (1) (202) 331-0010 • India: (91) (40) 2367-3775

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