



# LATICRETE® Home Center 10 Year Product Warranty

Data Sheet 230.12 HC

## LIMITED WARRANTY

Subject to the conditions and limitations stated below, LATICRETE INTERNATIONAL, INC. ("LATICRETE") warrants that the products listed on this document will be free from manufacturing defects and will not break down or deteriorate under normal usage for a period of ten (10) years from the date of purchase when installed in accordance with LATICRETE's written specifications and industry standard guidelines. For this limited warranty to apply, the applications that comprise the installation must be performed with the products listed in this document for each application (refer to chart).

## DISCLAIMER

**THIS LIMITED WARRANTY IS GIVEN IN LIEU OF ANY OTHER WARRANTY, EXPRESSED OR IMPLIED. THERE ARE NO WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING WARRANTIES BASED ON SAMPLES OR ORAL STATEMENTS, WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE OF THIS DOCUMENT. IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR A PARTICULAR PURPOSE ARE EXCLUDED.**

## EXCLUSIVE REMEDY

The sole and exclusive remedy for a breach of this limited warranty is replacement of only the specific portion of the installation that is proven to be defective\*. LATICRETE will pay for replacement of its own products and replacement of finishing materials, as well as for labor for the replacement installation, but LATICRETE will not pay more, calculated on a square-foot basis, for the replacement than the original purchase price of the portion being replaced. LATICRETE will not pay for replacement of any portion of the installation that is not proven to be defective.

Notwithstanding the previous paragraphs, LATICRETE System materials used for steel or wood framed exterior façade installations with ceramic tile or stone **do not qualify** for this limited warranty – see Data Sheet 230.15 for such applications.

In the event that the sole and exclusive remedy described above fails of its essential purpose, LATICRETE's liability is limited to the dollar value, on a square-foot basis, of the original purchase price of the portion being replaced.

## EXCLUSIONS

LATICRETE is not responsible for workmanship not in accordance with LATICRETE's instructions and industry standard guidelines. Cracking due to structural movement, excessive deflection or other failure in the substrate is also not covered.

**LATICRETE IS NOT LIABLE FOR ANY INCIDENTAL DAMAGES OR CONSEQUENTIAL DAMAGES, INCLUDING LOSSES DUE TO DELAYS, INCURRED BY THE PURCHASER OR ANY OTHER PARTY.**

\*NOTE: Efflorescence is a normal condition of portland cement mortars and is not a defective condition.

## NO ASSIGNMENT

This limited warranty is not transferable or assignable.

## HOW TO MAKE A CLAIM

To make a claim under this limited warranty, you must notify LATICRETE in writing within thirty (30) days of the discovery of the alleged manufacturing defect. At LATICRETE's option, you may be required, as a condition of this limited warranty, to provide proof of product purchase and use.

Address your claim to:

LATICRETE International, Inc.  
1 LATICRETE Park North  
Bethany, CT 06524-3423 USA  
Attn: Technical Service Department

## TECHNICAL INFORMATION

Technical assistance and information is available by calling the LATICRETE Technical Service Line:

Toll Free: (800) 243-4788, ext. 235 or (203) 393-0010, ext. 235. Fax: (203) 393-1948.

APPLICATION	PRODUCTS
Waterproofing Membrane	LATICRETE® Watertight Floor N' Wall Waterproofing
Thin bed method	<ul style="list-style-type: none"> <li>LATICRETE 333 Super Flexible Additive blended with any of the following: LATICRETE 317 Floor N' Wall Thin-Set Mortar <u>OR</u> LATICRETE 220 Marble &amp; Granite Mortar (Exterior use limited to Residential/Light Commercial applications and areas not subject to water immersion)</li> <li>LATAPOXY® 300 Epoxy Adhesive</li> </ul>
Grouting	<ul style="list-style-type: none"> <li>LATICRETE 1776 Grout Admix Plus mixed with either of the following: LATICRETE Tri-Poly Fortified Sanded Grout (1500 Series) <u>OR</u> LATICRETE Tri-Poly Fortified Unsanded Grout (1600 Series)</li> </ul>



**Globally proven.  
Professionally endorsed.**

**LATICRETE INTERNATIONAL, INC.**  
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