



# LATICRETE System Warranty

## LATICRETE offers the best warranties IN THE INDUSTRY

Enjoy peace of mind with high quality, world renowned LATICRETE Products.

Consider the extra value and peace of mind a LATICRETE Warranty can bring when selecting the installation system for your project.

LATICRETE provides comprehensive warranties for commercial, residential and industrial project worldwide. However, our best guarantee is our 60 Years of experience with these commercial, residential and industrial installation in every imaginable climate, in just about every country around the world.

LATICRETE Australia warrants that LATICRETE products will be free from manufacturing defects and will not break down or deteriorate when installed in accordance with LATICRETE written specification and guidelines. Efflorescence is a natural condition of Portland cement and is not a defective condition.

This warranty is not transferable or assignable. Keep invoices and receipts as proof of purchase. This warranty is limited to defects in our products. LATICRETE is not liable for any incidental damages or consequential damages including losses due to delays, incurred by the purchaser or any other party.

This warranty does not cover any defects caused by an accident, misuse, abuse, improper installation, lack of reasonable care, unauthorised modification, tampering or attempt to repair by a person not authorised by the original applicator; or any product that has been used for purpose other than its intended use. This warranty is limited to products supplied by LATICRETE Australia.

For these limited warranties to apply, the applications that comprise the installation must be performed with the products listed in the particular document for each application (refer to the charts on this page).

For Consumers as defined by the ACL, the benefits conferred by this warranty are in addition to all rights and remedies in respect of the product that the consumer has under the Competition and Consumer Act 2010 and similar state and territory laws. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

| LATICRETE 15 Year System Warranty |   |
|-----------------------------------|---|
| APPLICATION                       | PRODUCTS  |
| Underlayment                      | 86 LATILEVEL™<br>Multi Prime  |
| Moisture Shield                   | LATAPOXY® Moisture Shield   |
| Waterproofing/ Anti-Fracture      | HYDRO BAN®  |
| Sound Control/ Anti-Fracture      | 125 Sound & Crack Adhesive<br>LATICRETE Sound Control Mat   |
| Uncoupling Membrane               | STRATA_MAT™   |
| Thick Bed Method                  | 3701 Fortified Mortar Bed<br>3701 Mortar Admix mixed with<br>▪ 226 Thick Bed Mortar   |
| Slurry Bond Coat                  | 335 Premium Flexible Adhesive<br>254 Platinum Flexible Adhesive<br>3701 Mortar Admix mixed with<br>▪ 315 Super Floor & Wall Adhesive      |
| Thin Bed Method                   | 335 Premium Flexible Adhesive<br>254 Platinum Flexible Adhesive<br>LATAFLEX Gold Adhesive<br>Ultra X8 Polymer Fortified Flexible Adhesive |
| Grouting                          | PERMACOLOR® Grout<br>PERMACOLOR Select  |
| Sealant                           | LATASIL™ and LATASIL 9118 Primer where required   |

See [www.laticrete.com.au/warranty](http://www.laticrete.com.au/warranty) for complete warranty information. See separate warranties for swimming pools and water features.



| LATICRETE 25 Year System Warranty |   |
|-----------------------------------|---|
| APPLICATION                       | PRODUCTS  |
| Underlayment                      | DRYTEK® LEVELEX®<br>DRYTEK® LEVELEX® PLUS<br>DRYTEK LEVELEX PRIMER  |
| Moisture Shield                   | LATAPOXY Moisture Shield  |
| Waterproofing/ Anti-Fracture      | HYDRO BAN   |
| Sound Control/ Anti-Fracture      | 125 Sound & Crack Adhesive<br>LATICRETE Sound Control Mat   |
| Uncoupling Membrane               | STRATA_MAT  |
| Thick Bed Method                  | 3701 Fortified Mortar Bed<br>3701 Mortar Admix mixed with<br>▪ 226 Thick Bed Mortar   |
| Slurry Bond Coat                  | 254 Platinum Flexible Adhesive<br>4237 Latex Additive mixed with<br>▪ 211 Crete Filler Powder<br>3701 Mortar Admix mixed with<br>▪ 211 Crete Filler Powder  |
| Thin Bed Method                   | LATAPOXY® 300 Adhesive<br>254 Platinum<br>4237 Latex Additive mixed with either of the following<br>▪ 211 Crete Filler Powder; or<br>▪ 315 Super Floor & Wall Adhesive<br>3701 Mortar Admix mixed with<br>▪ 315 Super Floor & Wall Adhesive |
| Spot Bonding                      | LATAPOXY 310 Stone Adhesive - Standard and Rapid Grade  |
| Grouting                          | SPECTRALOCK® PRO Grout*<br>SPECTRALOCK® PRO Premium Grout*<br>PERMACOLOR® Grout (façades only)<br>PERMACOLOR Select (façades only)  |
| Sealant                           | LATASIL and LATASIL 9118 Primer where required  |

| LATICRETE Lifetime Residential System Warranty |   |
|--|---|
| APPLICATION                                    | PRODUCTS  |
| Underlayment                                   | DRYTEK LEVELEX<br>DRYTEK LEVELEX PLUS<br>DRYTEK LEVELEX PRIMER  |
| Moisture Shield                                | LATAPOXY Moisture Shield  |
| Waterproofing/ Anti-Fracture                   | HYDRO BAN   |
| Sound Control/ Anti-Fracture                   | 125 Sound & Crack Adhesive<br>LATICRETE Sound Control Mat   |
| Uncoupling Membrane                            | STRATA_MAT  |
| Thick Bed Mortar                               | 3701 Fortified Mortar Bed<br>3701 Mortar Admix mixed with<br>▪ 226 Thick Bed Mortar   |
| Slurry Bond Coat                               | 254 Platinum Flexible Adhesive<br>4237 Latex Additive mixed with<br>▪ 211 Crete Filler Powder<br>3701 Mortar Admix mixed with<br>▪ 315 Super Floor & Wall Adhesive          |
| Thin Bed Method                                | LATAPOXY 300 Adhesive<br>254 Platinum<br>4237 Latex Additive mixed with<br>▪ 211 Crete Filler Powder<br>4237 Latex Additive mixed with<br>▪ 315 Super Floor & Wall Adhesive |
| Grout  | SPECTRALOCK PRO Grout<br>SPECTRALOCK® PRO Premium Grout*<br>PERMACOLOR Grout (façades only)<br>PERMACOLOR Select (façades only)   |
| Sealant  | LATASIL and LATASIL 9118 Primer where required  |